

Lee Security is here to help
Whatever your request
We will do our best

We don't promise the earth
And we won't be unfair
But we do offer you
Our advice and care

Please pick up the phone
And give us a call
Give yourself security
protection above all.

By Michele Oldham

NSI CERTIFICATE

Did you know that the NSI Certificate of Compliance is NOT valid if there is no contract in place? You must make your insurance company aware in the event that you cancel your contract.

M&S Vouchers

If you are moving out of your property for any reasons please pass our details to the new owner/occupier and then pass their name on to us. If they pay for a further 12 months contract we will reward you with a £25 M&S Voucher.

FALSE ALARM

If you have lost your police response for any reason, please notify your insurance company immediately. You could invalidate your insurance by not doing so. We will write to you suggesting that you take advantage of a free survey with regard to upgrading your system, in order to re-apply for a new URN (Unique police reference).

Keyholders and Cancellations

Amendments must be made in writing via fax, email or post.

Contract cancellations require a minimum of three months' notice at which point your warranty becomes invalid.

Telephone instructions cannot be accepted.

Central Station and Out of Hours

Numbers are as follows:

Office Hours - 0344 800 3411
Out of Hours - 0344 879 1150
Central Station - 0844 879 1703

Please make sure this letter goes to the person responsible for your property's security.

Maintenance Appointments

There are three ways to book your maintenance appointments -

Email: maintenance@leesecurity.com

Telephone: 0344 800 3411 or

Fax: 0344 800 3422

When completing the form please include details of your name, address and email.

Engineer Call Out Charges

Service calls other than Scheduled Maintenances* and guarantee failures are always** chargeable as are any parts required out of the warranty period.

** except with gold service

WITH CONTRACT, HOURLY RATE 2017

Mon - Fri 09:00 - 17:30 -	£ 83.00
Mon - Fri 17:31 - 08:59 -	£ 98.00
Sat/Sun -	£ 98.00
Bank Holidays -	£ 108.00

WITHOUT CONTRACT, HOURLY RATE 2017 (Payable in advance)

Mon - Fri 09:00 - 17:30 -	£ 160.00
Evening, Sat/Sun, Bank H -	N/A

All prices shown are exclusive of VAT

PLEASE NOTE THAT THE THREE YEAR EXTENDED WARRANTY IS ONLY VALID WHEN THE MAINTENANCE CONTRACT HAS NOT BEEN ALLOWED TO LAPSE BY NON-PAYMENT.

Please complete the direct debit form.

Visit us at: www.leesecurity.com



Networking

You will find more information about us on our website. Follow us on [Twitter \(leesecurity\)](#), [Facebook \(L.S. Ltdsince1983\)](#) and [Linked-In?](#) We would love to hear your feedback and suggestions.

25th November 2016

Lee Security Ltd.
Security House
86 Goodwin Road
London
N9 0BG

Dear Sir or Madam,

I am writing to advise you that with effect from 1st January 2017 support fees for all maintained Lee Security systems will be increased by 1.5%. This figure will be rounded up or down to the nearest pound.

We are pleased to let you know that although RedCare have increased their prices in 2016 we have absorbed them into the above 1.5% price increase.

These changes appear in the enclosed invoice if applicable.

We wish all our customers a happy and healthy Christmas and New Year.

Yours Sincerely,

Vivien

Vivien Bowles
Financial Director
For and on behalf of Lee Security Ltd.

Company Registration No: 01758680